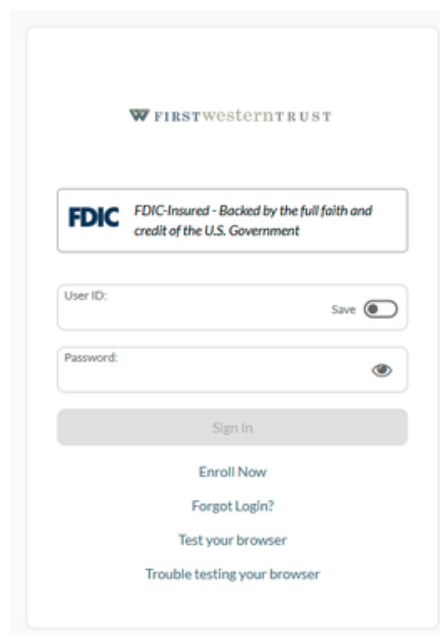# Logging in for the First Time

MYFW Digital Business Banking Platform Guide

This guide provides a detailed, step-by-step procedure for accessing your business online banking platform for the first time. If you have any questions or need additional assistance, please reach out to your Private Banker for support.
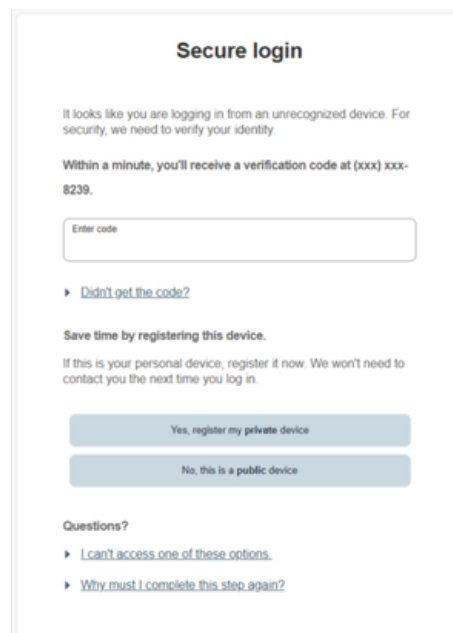

Initial Setup

Once your profile has been created by your Administrator, you will receive two emails from FirstWesternBanking@myfw.com.

- **Email 1:** Includes your temporary username.
- **Email 2:** Includes your temporary password and a link to our digital business banking platform.
    - **NOTE:** These credentials will expire in 30 days.
- Click on the link and type in the temporary username and temporary password - click **Sign in**.

- Secure login page: To verify your login, click on **Call me**. You will receive a phone call from First Western Trust. Enter the six-digit code provided on the secure login page.
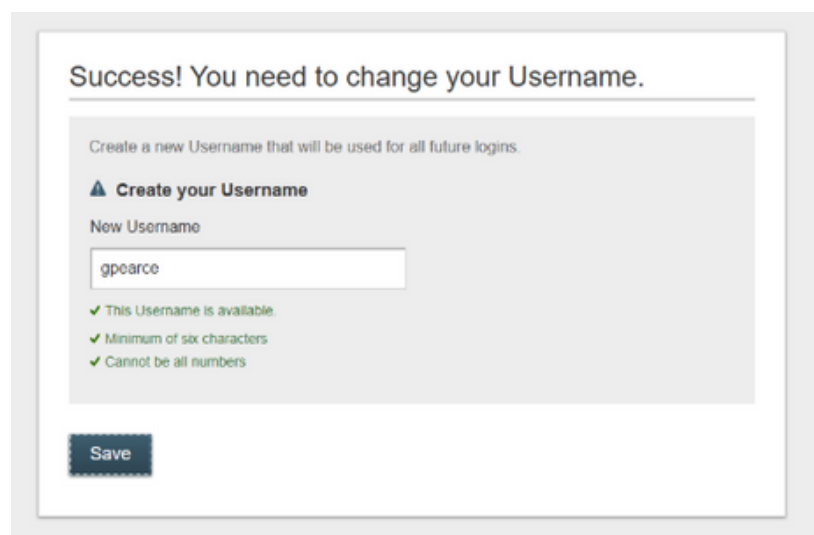

Changing Username and Password

The next page will allow you to create your own username and password.

- Username: It must be six characters and cannot be all numbers.

- Password: Enter the temporary password from the email you received and set up a new one.
  - Follow the password requirements under New Password.

- Click **Update password**. You have successfully signed in to your business banking platform!

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